



343 pages, 6 x 9, softcover, illustrated
Published March 2002
ISBN 1-931979-01-4
\$15.00

Working with Differences in Communities

**A handbook for those who care
about creating inclusive communities**

by Ann C. Schauber

As professionals and volunteers, we care about our communities. Their growing cultural diversity, however, both interests us and confuses us. How do we respond effectively to these changes in a way that creates more inclusive communities?

Working with Differences in Communities is a step-by-step guide for those who want to help build more inclusive communities. It integrates knowledge, caring, and skill building in practical ways that will help you move from understanding to action. Richly illustrated and easy to read, this book is ideal for use by groups, individuals, or as part of informal or formal diversity training.

Knowledge—the inquiring mind set

- The complex web of factors that make up culture
- How culture affects our perceptions
- The basics of intercultural communication
- An introduction to values and communication styles

Caring—the open heart set

- Building commitment and caring
- What to do when the going gets rough

Skill building—the evolving skill set

- Skills for communicating across cultures
- Ways to develop and practice the skills
- A variety of individuals tell their own stories

Continuing the learning

- How to experience difference from home
- Building inclusive communities

Ann Schauber is the diversity leader for the Oregon State University Extension Service.



OREGON STATE UNIVERSITY
EXTENSION SERVICE

Extension and Station Communications • Oregon State University
422 Kerr Administration • Corvallis, OR 97331-2119
Fax: 541-737-0817 • E-mail: puborders@orst.edu

<http://eesc.oregonstate.edu>

Extension and Station Communications
Oregon State University
422 Kerr Administration
Corvallis, OR 97331-2119

Whose responsibility is it to build inclusive communities?

It is the responsibility of all of us.



Order form

Working with Differences in Communities, Manual 13, by Ann C. Schauber

Name _____

Street address _____

City _____ State _____ ZIP _____

Number of copies _____ x \$15.00 = _____

Check or money order enclosed (payable to Oregon State University)

Charge my Visa or MasterCard account # _____

Expiration date _____

Mail to:

Publication Orders
Extension and Station
Communications
Oregon State University
422 Kerr Administration
Corvallis, OR 97331-2119

Fax: 541-737-0817

E-mail: puborders@orst.edu

Discounts available on orders
of 100 copies or more.

Call 541-737-2513 for prices.